

THE OMBUDSMAN FOR STUDENTS, DOCTORAL STUDENTS, AND POSTGRADUATE STUDENTS

The Ombudsman for Students (in the three-year period February 6, 2024 - February 5, 2027) is Dr. Vincenzo Baglieri, available by appointment.

Appointments can be made:

- by sending an email to garantestudenti@unime.it
- by calling 090 6768007 (Ms. Daniela Giandolfo), 090 6768350 (Ms. Silvia Strano)

Remote meeting is available on Teams platform in the team "Ombudsman for Students, Doctoral Students, and Residents"

The Ombudsman for Students, Doctoral Students, and Postgraduate Students is appointed by the Academic Senate from among individuals external to the University who possess legal and administrative expertise and are impartial and independent of academic bodies. To this end, a specific public selection process is launched to compare the applicants' CVs. The Ombudsman holds office for three years and may be reappointed, even consecutively, only once.

The Student Ombudsman ensures that the University of Messina's activities relating to teaching, research, and services, which impact the rights and interests of its students, doctoral students, and postgraduate students, are conducted in compliance with the principles and rules set forth in the University Code of Ethics, the Code of Conduct for Public Employees, and the University Service Charter. The Student Ombudsman is responsible for all initiatives aimed at reporting and eliminating irregularities, deficiencies, malfunctions, delays, and any abuses against students, doctoral students, and postgraduate students. To this end, the Student Ombudsman has been assigned a dedicated office.

The Student Ombudsman, in particular:

a) receives reports of abuse of any kind, malfunctions, deficiencies, delays, violations of the law or principles of good administration, committed during administrative proceedings or in relation to acts or behaviors, including omissions or those with the sole purpose or effect of creating an intimidating, hostile, degrading, humiliating, or offensive climate, committed by faculty, other staff, or students of the University;

b) if he or she observes acts or behaviors referred to in letter a) of this paragraph, for which faculty, other staff, or students of the University may be held liable, he or she reports the facts to the appropriate bodies;

c) submits the annual report and any emergency reports;

d) takes all necessary steps to investigate the matters reported and promotes a prompt and effective resolution.

The Student Ombudsman submits a detailed annual report (see Annual Reports) on the previous year's activities, including any reports and proposals for regulatory and/or procedural innovations, to the Rector, the Director General, the Student Council, and the Academic Senate.

In the annual report, the Student Ombudsman may identify situations worthy of consideration and protection, urging the adoption of appropriate measures, measures, or practical solutions. The annual report includes the number of requests and/or reports received and is published on the University portal. In cases of particular importance or urgency, the Student Ombudsman may submit specific reports on specific issues to the Rector, the Director General, the Student Council, and the Academic Senate, including recommendations for adopting appropriate measures.

In carrying out its duties, the Ombudsman is required to maintain the confidentiality of personal data and professional secrecy regarding the sources of the information acquired. In compliance with current legislation, the Student Ombudsman undertakes to adopt the necessary technical measures to ensure the protection of the reporting party.

Link <https://www.unime.it/ateneo/organi/garante-degli-studenti>